Enhancements to the North AI FileNote assistant

We are thrilled to announce some enhancements to the North AI FileNote assistant, based on your valuable feedback. These updates aim to improve the functionality, ensuring it meets your needs more effectively.

What's new?

Starting from 30 July, you can expect:

1. **Refined output and more detailed file notes**
   We have refined the AI FileNote and addressed feedback that the file note was over-summarising topics discussed. Now, the file note will provide a more comprehensive and detailed account of your client review meetings.

2. **New headings in structured output**
   To further improve the categorisation of topics discussed in your client review meetings, we have introduced two new headings to the file note, 'Social Security' and 'Super & Pension'. These headings will help you quickly navigate and locate specific information within the meeting file note.

Accessing the AI FileNote Assistant

You can continue to access the AI FileNote assistant within North Interactive on North. For a detailed guide on how to use the assistant, please refer to the How to guide available on *North > Support > Training resources > How to use the AI FileNote assistant.*

To see what's new in North, check out the Platform Enhancements page.