

## How to make an additional deposit to your investment account

To make a deposit to your investment account, firstly you will need to attain your BPAY® reference/EFT account number using the following steps:

1. Log into North Online.
2. Select your account (eg North® Investment).
3. You will now be on the 'Account Summary' page. Scroll down to 'BPAY/EFT details'.
4. Note down the account number listed under 'BPAY Ref/EFT Account No'.

### EFT and BPAY through your banking facilities

EFT	BPAY
<ol style="list-style-type: none"><li>1. Log onto your online banking facility</li><li>2. Enter account name (Investor first name and surname)</li><li>3. Enter BSB number—033 806</li><li>4. Enter bank account number—this is the account number attained on North Online (see initial steps)</li></ol>	<ol style="list-style-type: none"><li>1. Log onto your online banking facility</li><li>2. Enter BPAY biller code—38778</li><li>3. Enter BPAY reference number—this is the account number attained on North Online (see initial steps)</li></ol>
<b>Plus</b> 7	<b>Plus</b> 7
<b>Example</b> An investment for John Doe BSB: 033 806 Account number: 123456787	<b>Example</b> An investment for John Doe Biller code: 38778 Account number: 123456787

### Cheques

Cheques should be attached to a deposit advice created on North Online and made out to 'North', and then sent to the address below:  
North Service Centre  
GPO Box 2915  
MELBOURNE VIC 3001

### Contact us

**phone** 1800 667 841  
**web** northonline.com.au  
**email** north@amp.com.au  
**mail** North Service Centre  
GPO Box 2915  
MELBOURNE VIC 3001