



# North<sup>®</sup>

## Super and Pension

### Additional information booklet

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This document provides additional information and forms part of the **North Super and Pension product disclosure statement (PDS)** dated 18 February 2020. You should read this document in conjunction with the **PDS** before making a decision about North Super and Pension.

You can access and print this document and the **PDS** from [northonline.com.au/north](http://northonline.com.au/north). You can also obtain a paper copy at no extra cost by contacting your financial adviser or the North Service Centre at [north@amp.com.au](mailto:north@amp.com.au) or on 1800 667 841.

#### Throughout this booklet

References to:	To be read as:
Account balance	In respect of a member, the value of the underlying investments (including cash) held by the trustee on the member's behalf.
AMP, our, we or us	AMP Limited ABN 49 079 354 519 and its Australian subsidiary companies, including AMP Life Limited ABN 84 079 300 379, AFS Licence No. 233671 (AMP Life), NMMT Limited ABN 42 058 835 573, AFS Licence No. 234653 and N.M. Superannuation Proprietary Limited (NM Super) ABN 31 008 428 322, AFS Licence No. 234654.
Financial adviser	A financial adviser holding an Australian Financial Services (AFS) Licence or acting as an authorised representative of an AFS licensee.
Fund	Wealth Personal Superannuation and Pension Fund ABN 92 381 911 598 of which North Super and Pension are a part.
North	North Super and Pension.
You or member	A member of North Super and Pension, including any person you authorise to act on your behalf.

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## 1. What type of contributions can be made?

### Contributing to your personal super

North Super accepts all contributions allowed by law, subject to product minimums, age and working requirements and other factors as per the following table.

Type of Contribution	Special form required?	TFN required?	Your age		
			Under age 67	67 to 74	Age 75 and older <sup>(i)</sup>
Super guarantee	No	No <sup>(ii)</sup>	Yes	Yes	Yes
Award	No	No <sup>(ii)</sup>	Yes	Yes	Yes
Salary sacrifice	No	No <sup>(ii)</sup>	Yes	Yes, if requirements met. <sup>(iii)</sup>	No
Employer Voluntary	No	No <sup>(ii)</sup>	Yes	Yes, if requirements met. <sup>(iii)</sup>	No
Personal	No	Yes	Yes	Yes, if requirements met. <sup>(iii)</sup>	No
Spouse	No	Yes	Yes	Yes, if requirements met. <sup>(iii)</sup>	No
Personal injury	Yes - Contributions for personal injury form <sup>(iv)</sup>	Yes	Yes	Yes, if requirements met. <sup>(iii)</sup>	No
CGT Small business	Yes - Capital gains tax cap election form <sup>(iv)</sup>	Yes	Yes	Yes, if requirements met. <sup>(iii)</sup>	No
Downsizer	Yes - Downsizer contribution into super form <sup>(iv)</sup>	Yes	No <sup>(v)</sup>	Yes	Yes
Co-Contributions	No	Yes	Yes	Yes <sup>(vi)</sup>	No <sup>(vi)</sup>
Low Income Super Tax Offset	No	Yes	Yes	Yes	Yes
Rollovers	No	No	Yes	Yes	Yes

- (i) Certain contributions can be accepted up until 28 days after the month in which you turn 75, provided you meet the gainful employment requirements (explained on the next page).
- (ii) While the fund doesn't need your TFN to accept this type of contribution, an additional 32% tax will apply to the contribution if we do not hold a valid TFN.
- (iii) Refer to the following page for more information on gainful employment requirements.
- (iv) The form needs to be lodged with or prior to the contribution. The form and further details on this contribution type are available at [ato.gov.au](http://ato.gov.au).
- (v) Downsizer contributions can be accepted from age 65.
- (vi) While the fund can accept a Government Co-Contribution at any age, to be eligible to receive a Co-Contribution you need to be aged less than 71 at the end of the financial year in which your personal contribution was made.

For more information contact your financial adviser or visit [ato.gov.au](http://ato.gov.au).

## The gainful employment requirements

To contribute to super between the ages of 67 and 74 you must generally meet gainful employment requirements (more commonly known as the work test), or you meet the requirements of the work test exemption.

- You are **gainfully employed** if, at the time of the contribution, you have worked for gain or reward for at least 40 hours within a period of 30 consecutive days that financial year or
- You meet the requirements of the work test exemption:
  - You aren't gainfully employed in the financial year you make the contribution, and
  - You were gainfully employed in the previous financial year, and
  - Your Total Super Balance was below \$300,000 on 30 June the previous financial year, and
  - You have not previously made contributions to super under the work test exemption.

## All about contributions

### Types of contributions

Your North Super account can accept contributions from:

- you
- your employer
- your spouse, and
- the government.

### Contributions from you

You can make personal or member contributions to your account directly. Contributions from your **pre-tax** salary (salary sacrifice contributions) are treated as employer contributions (see "Contributions from your employer" below). The Australian Tax Office (ATO) treats all personal contributions, in the first instance, as non-concessional contributions and adjusts the contributions to concessional if a tax deduction is successfully claimed in your income tax return. Refer to the **What about taxation** section for further information on claiming a tax deduction on your personal contributions.

### Contributions from your employer

Employer contributions include Superannuation Guarantee (SG), award, salary sacrifice and voluntary employer contributions. All employer contributions will count against your concessional contributions cap.

You can generally choose your own super fund for SG contributions. You should seek advice from your payroll area or your financial adviser to see whether choice of fund applies to you.

If choice of fund does apply to you, and you'd like your employer to make all future SG contributions to your North Superaccount, then complete the standard choice form and return it to your employer. You can obtain a standard choice form from your adviser or you can use the form you would have received from your employer. Alternatively you can contact the Customer Relations Team on 1800 004 594.

If you choose to direct contributions away from your North Super account, your insurance cover may be affected.

## Contributions from your spouse

These are contributions paid by your spouse into your account. Your spouse does not need to be a member of the Fund to make spouse contributions. Spouse contributions are counted against your non-concessional contributions cap.

### Contributions from the Government

If you are eligible, the government may make certain contributions to your account. For full details on government contributions such as the co-contribution and low income superannuation tax offset, visit [ato.gov.au](http://ato.gov.au).

### Other contributions

#### 'Special' personal contributions

There are three types of contributions that you can make which will not be counted against your non-concessional cap or concessional cap provided you meet the eligibility requirements, and don't exceed any limits that apply. Each contribution type has a unique set of eligibility requirements, and you can make these contributions into your account:

- Capital Gains tax (CGT) exempt contributions (lifetime limit of \$1,565,000 in 2020/21)
- Contributions from the proceeds of personal injury payments (no cap or limit)
- Downsizer contributions (currently a lifetime limit of \$300,000).

If you wish to make these types of contributions, you need to provide the fund with a special form before or at the time of making the contribution. For eligibility details and for the required forms visit [ato.gov.au](http://ato.gov.au). If the form has not been received by the time the contribution is accepted, the contribution will be assessed against your non-concessional contributions cap.

#### Third party contributions

Your North account can accept contributions from third parties (anyone who is not you, your employer, your spouse or the ATO). These contributions will count against your concessional contributions cap.

## Transfers from overseas funds

### UK Pension transfers

The Fund is not a Qualifying Recognised Overseas Pension Scheme (QROPS) and therefore cannot accept transfers from UK pension schemes.

### KiwiSaver schemes

At this time, we do not accept transfers from KiwiSaver schemes. However, you may transfer your benefits from your account to a New Zealand KiwiSaver scheme.

## Superannuation contribution splitting

As a member of the Fund, you may elect to split contributions with your spouse. The maximum amount of contributions that can be split is the lesser of 85% of your concessional contributions (which includes SG and salary sacrifice contributions) and the concessional contributions cap.

The following types of contributions can be split:

- SG
- salary sacrifice
- deductible personal contributions
- voluntary employer contributions.

Generally, you can split contributions with your partner if:

- you are married
- you are in a relationship that is registered under certain state or territory laws, including same sex relationships
- you are of the same or of a different sex, and that person lives with you on a genuine domestic basis in a relationship as a couple (known as a 'de facto spouse') or
- your partner is under their preservation age, or between their preservation age and age 64 and not retired under superannuation law.

You have until 30 June of each year to split contributions for the previous financial year. You can also split contributions for the present financial year, only if your entire benefit is being withdrawn before the end of that financial year as a rollover, transfer, lump-sum benefit or combination of these.

For further information please contact your financial adviser or the North Service Centre on 1800 667 841. Alternatively, you can visit [ato.gov.au](http://ato.gov.au).

## How to make a contribution

### Concessional Contributions

Your employer is generally required to pay super contributions (superannuation guarantee) every three months. Your employer can also pay additional employer contributions (from your pre-tax salary). This also applies if you are an employee of your own company. Under SuperStream, the government's legislation for electronic super payments, all employers need to pay super contributions through a method that meets the SuperStream rules.

Employers can do this by using:

- their own software solution that complies with SuperStream
- a solution by an outsourced payroll or other service provider that complies with SuperStream
- a clearing house such as the Small Business Superannuation Clearing House

More information about SuperStream is available at [ato.gov.au/Super/SuperStream](http://ato.gov.au/Super/SuperStream)

## Non-concessional contributions

You can make a contribution at any time on North Online by direct debit.

Alternatively, you can use your bank's online banking facilities to EFT or BPAY® your contribution using the following details:

### How to use EFT and BPAY through your banking facilities

#### EFT

1. Log onto your online banking facility
2. Enter account name – your first name and surname
3. Enter BSB number – 033 806
4. Enter bank account number – this is your 8 digit North account number (Note: Do not include the letter),  
**Plus**
  - 1 for personal,
  - 3 for spouse contributions.

#### Example

A personal contribution for John Doe  
Account name: John Doe  
BSB: 033 806  
Account number: 123456781

**Note:** Any contributions processed via North Online will provide an account number or BPAY reference number with the final digit of 9.

#### BPAY

1. Log onto your online banking facility
2. Enter BPAY biller code – 38778
3. Enter BPAY reference number – this is your 8 digit North account number (Note: Do not include the letter)  
**Plus**
  - 1 for member non-concessional,
  - 3 for spouse contributions.

#### Example

A personal contribution for John Doe  
Account name: John Doe  
Biller code: 38778  
BPAY reference: 123456781

**Note:** Any contributions processed via North Online will provide an account number or BPAY reference number with the final digit of 9.

Non-concessional contributions can also be made by cheque. All cheques should be attached to a deposit advice created on North Online and made payable to 'North'. Forward the cheque along with the deposit advice to:

#### North Service Centre

GPO Box 2915  
MELBOURNE VIC 3001

## 2. When can I access my superannuation?

Your superannuation benefit is the total of all contributions made, benefits rolled over or transferred in, plus investment earnings, insurance proceeds (if any), less fees, taxes, lump-sum withdrawals, insurance premiums (if any) and other charges. Most superannuation benefits are preserved and superannuation law dictates that preserved benefits can only be paid in any of the following circumstances:<sup>1</sup>

- when you reach age 65
- if you cease employment after age 60
- when you reach your preservation age (refer to preservation age table) and are still working full time, your superannuation benefit can be used to commence a non-commutable allocated pension
- when you permanently retire, after attaining the preservation age applicable to you (refer to preservation age table)
- upon your death
- if you suffer permanent incapacity as defined by the *Superannuation Industry (Supervision) Act 1993*
- if you satisfy the criteria for early release of part or all of your benefit on the grounds of severe financial hardship to the satisfaction of the Trustee
- if the relevant government authority approves the release on specified compassionate grounds
- if you satisfy the criteria of terminal medical condition as specified by superannuation law
- when you have been a lost member and are subsequently found, and your account value is \$200 or less
- if you were a temporary resident of Australia, when you permanently leave Australia and request in writing for the release of your benefits
- If you qualify for an amount to be released under the First Home Saver Super Scheme, or
- on complying with any other condition of release specified by superannuation law.

If you suffer prolonged illness or disability, you may be eligible to claim a temporary incapacity benefit.

## Preservation rules

All superannuation contributions plus any investment earnings are preserved.

Date of birth	Preservation age
Before 1 July 1960	55
From 1 July 1960 to 30 June 1961	56
From 1 July 1961 to 30 June 1962	57
From 1 July 1962 to 30 June 1963	58
From 1 July 1963 to 30 June 1964	59
On 1 July 1964 or after	60

Some or all of a benefit you roll over to the Fund may be preserved, restricted non-preserved or unrestricted non-preserved. The benefits you roll over will retain this status. Unrestricted non-preserved benefits can be withdrawn at any time. Restricted non-preserved benefits can be withdrawn when you cease employment with the employer who made the contributions to which they relate.

Preserved benefits can be rolled into another complying super fund, retirement savings account, deferred annuity or approved deposit fund. They may (and in some cases must) be used to pay any excess contributions tax liability you may have. If you have such a liability you will be provided with a notice from ATO and you can elect to release excess amounts from your super.

Speak to your financial adviser if you require further information.

## Withdrawals

If you meet a condition of release under superannuation law or have unrestricted non-preserved benefits, you may be able to withdraw this as a lump sum or as an income stream by transferring your benefit to a pension account, subject to eligibility.

Speak to your financial adviser for more information about restricted non-preserved and unrestricted non-preserved benefits.

We offer the ability to conduct super to pension transfers through North Online quickly and easily. If you have any queries please contact the North Service Centre via [northonline.com.au/north](http://northonline.com.au/north) or calling 1800 667 841, or speak to your financial adviser.

1. The conditions of release may not be available to you if you are or were a temporary resident. If you are or were a temporary resident – and are not now an Australian citizen, a permanent resident of Australia, a New Zealand citizen, or a holder of a retirement visa (Subclass 405 or 410) – you can generally only access your preserved super benefits if you become permanently incapacitated, have a terminal medical condition, or have departed Australia permanently and your visa has ceased, or your beneficiaries may access your benefits if you die.

### 3. What about pension payments and withdrawals?

#### Allocated pension

Allocated pensions require payments of a minimum amount to be made at least annually. There is no restriction on how much you can withdraw from your allocated pension above the minimum level other than your total account value. This may include withdrawing the whole amount.

#### Non-commutable allocated pension

If your pension is a non-commutable allocated pension (NCAP), your funds may consist of three preservation components. Income payments will be made from your preservation components in the following order (if applicable):

- unrestricted non-preserved
- restricted non-preserved
- preserved.

NCAPs require payments of a minimum amount to be made at least annually. A maximum annual payment also applies to an NCAP. In the first year of the NCAP, the maximum is 10% of your initial investment. In subsequent years, the maximum annual income payment is 10% of your account balance as at 1 July.

In the first year of an NCAP or allocated pension, the amount you choose to receive as income will be distributed pro rata across the remaining days in the financial year, unless you instruct us otherwise.

#### Annual minimum income payment amounts

The minimum amount of income that must be paid in a year is calculated based on your account balance at the date you first invested multiplied by the applicable percentage factor prescribed by government legislation, then recalculated each subsequent 1 July based on the withdrawal value at that date. This applies to both allocated pensions and NCAPs. The following table sets out the minimum annual income payments.

The minimum pension factor for the 2020/21 financial year is half of the standard pension factor displayed in the table below.

Age at 1 July	Standard pension factor % of account balance
Less than 65	4
65–74	5
75–79	6
80–84	7
85–89	9
90–94	11
95 or more	14

#### Pension payments

Your pension payments must satisfy the following rules:

- You must receive at least one payment each financial year, unless you invest during June, in which case no pension payment is required in that financial year.
- Your gross annual payment must be at least the prescribed minimum amount. You can choose to receive the minimum pension or any amount above this (a maximum annual payment applies to an NCAP). The prescribed minimum pension amount is determined at the time of your first investment for that year and each subsequent 1 July. If your pension commences on any day other than 1 July, your first year's minimum payment will be calculated pro rata for the number of days until the next 1 July, unless you instruct us otherwise.

#### How long will allocated pension payments continue?

We will continue to make pension payments from your account until the withdrawal value of your account is nil.

The length of time your pension payments continue depends on the size of your investment, the amount of pension you take each year, and any lump-sum commutations, fees and the investment earnings generated from the investment option or options you choose. There is no guarantee that your pension payments will continue for life.

#### Changing your pension payments

On 1 July each year, we are required to review and recalculate your minimum pension level based on your age and account withdrawal value. You are advised of your new minimum pension level shortly after the review is completed. If you don't ask us to alter your annual pension amount, then your payment will be the same as for the previous financial year, unless:

- you have asked us to automatically increase the amount each year, either by the inflation rate or by a nominated percentage, or
- we have to adjust your payment to remain within your minimum level applicable for that year.

#### Flexible payment options

Your pension payment is flexible to suit your changing needs. You can choose to receive your pension:

- fortnightly
- monthly
- quarterly
- half-yearly, or
- yearly.

Whichever frequency you choose, you can also nominate the date you wish to receive your pension and you may change the frequency and/or payment date at any time. You can select a date between the 1st and 28th of the month or the last day of the month.

If your regular payment date falls on a weekend or a national public holiday, we will pay your pension on the preceding business day.

## How is your pension paid?

Your pension payments are paid into your nominated Australian bank account.

**Note:** Your bank may charge you a fee for this service.

## Withdrawals

### Allocated pension withdrawals

Withdrawals (being those other than regular pension payments) can be made at any time from your allocated pension. For pensioners aged 60 or over, lump-sum benefits and income stream payments are tax free.

For pensioners under age 60, withdrawals can be:

- ad hoc pension payments, which may be taxed at marginal tax rates, or
- lump-sum withdrawals (called commutations), which are treated as superannuation lump-sum benefits and may be subject to lump-sum tax.

If you do not specify whether you would like your additional withdrawals as an ad hoc pension payment or a commutation, we will treat them as a commutation.

If you make a full lump-sum withdrawal from your pension, we are legally required to first pay your minimum pension amount for the relevant portion of that financial year. If you have already received more than this amount, no additional pension payment is required. If you make a partial lump-sum withdrawal, you need sufficient funds in your account to meet minimum pension payments for the remaining portion of the financial year.

### Transfer balance cap

Tax law places a cap on the total amount that you can transfer into pension accounts where earnings are tax exempt. This is known as the transfer balance cap. The standard transfer balance cap is \$1.6 million for the 2020/21 financial year and may increase in the future due to indexation. Your personal transfer balance cap could differ from the standard cap due to timing and indexation impacts. Modifications to your transfer balance cap may also apply in certain circumstances including if you have made personal injury contributions or if you are a child death benefit beneficiary. The amount that you transfer into your pension account (excluding non-commutable allocated pension accounts where earnings are taxed) will count towards your transfer balance cap. Any amounts in excess of your cap will need to be removed from your pension account and you will need to pay, directly to the ATO, tax on the notional earnings related to the excess. Amounts in excess of the cap can be transferred into your super account where earnings will be taxed at 15%. Alternatively, it can be withdrawn from the superannuation environment completely.

If you exceed your transfer balance cap, you may receive a notice from the ATO requiring you to remove excess funds, including a notional earnings amount. If you do not act on the notice within 60 days of the notice issue date, we may receive a Commutation Authority notice from the ATO requiring us to remove the excess amount from your North Pension account.

If we receive a Commutation Authority relating to your account, we will make all reasonable efforts to contact you for payment instructions.

If we do not receive a valid instruction from you or your adviser within 40 days' of the date of issue of the notice, we will commute the amount from your account using your existing automatic sell instructions (or proportionally if no automatic sell instruction exists) and transfer it into a new North Super account that we will open on your behalf. If we do this you will receive a welcome pack in the mail.

In the case that there are insufficient funds to meet the Commutation Authority, we will action the authority with available funds and close your North Pension account. Any insurance attached to your pension account at closure may subsequently terminate as a result.

For more information on the transfer balance cap contact your financial adviser or refer to [ato.gov.au](http://ato.gov.au).

### NCAP withdrawals

If your pension is an NCAP, withdrawals other than pension payments are only allowed in the following circumstances:

- to withdraw any unrestricted non-preserved benefit
- to pay a superannuation surcharge liability
- to effect a superannuation split under Family Law
- where a condition of release (eg retirement or reaching age 65) has been met after the pension commenced
- to roll back to superannuation (eg if the income stream from the NCAP is no longer required)
- to roll over to another non-commutable income stream, or
- to give effect to a release authority for excess contributions, Division 293 Tax or First Home Super Saver Scheme.

### Withdrawal payment options

Withdrawal payment options include:

- direct credit to your nominated bank account held in your name, or
- transfer to another complying superannuation fund.

When you withdraw, we will ask you to supply copies of certain proof of identity documents, for example a copy of your driver's licence or passport.

For partial withdrawals of less than 80% of your account value, we will automatically process the withdrawal of your funds without awaiting sale proceeds from underlying investments. The withdrawal will be made from your cash account balance. During this period your cash account balance may fall below zero unless there are sufficient funds for the withdrawal.

## 4. What risks apply to investing?

Every investment involves risk. Here's an overview of some of the significant risks you may face. To find out more about the risks and how to manage them, talk to your financial adviser.

### Currency risk

Currency risk is the risk that the Australian dollar value of overseas assets may fall because of currency fluctuations. Currency changes can also work in your favour, increasing the value of offshore assets.

### Derivatives risk

Derivatives are securities, such as options or warrants, that derive their value from an underlying asset or index. Depending on the investments you select, your fund manager may actively use derivatives to manage risk or increase returns. But derivatives can also result in more volatile returns, increasing the risk of gains and losses.

### Gearing risk

Some investment options may be geared using loans or derivatives. While gearing can multiply returns when your investments rise in value, it can also multiply losses if your investments fall. As a result, gearing can increase risk and make investment returns more volatile.

### Legislative risk

The laws that impact your superannuation are subject to change. Impacts from changes to legislation may include changes to when you can access your money, the tax effectiveness of your investment and the value of your investment.

### Liquidity risk

This is the risk that an investment may not be easily converted into cash with little or no loss of capital and minimum delay, because of inadequate market depth or disruptions in the market place. Investment switches, withdrawals, rollovers and transfers from your superannuation or pension account are normally processed within 30 days of us receiving all the necessary information. There is an exception to this requirement where particular investments have redemption restrictions imposed by the underlying investment manager that prevent us from paying the benefit within this period. These are referred to as 'illiquid investments'.

### Market risk

Market risk is the risk that the price of the assets you have invested in may fall. For example, your investments can be affected by changes in:

- interest or inflation rates
- government legislation or taxation, and
- market sentiment.

### Risk of delay

Generally, fund managers receive instructions to buy and sell investments each day. But sometimes these instructions can be delayed, potentially affecting the amount you receive when the transaction takes place. For example, a transaction may be delayed if:

- your transaction request does not have enough detail for us to act on it
- the request isn't signed
- the instructions are illegible or incomplete
- the transaction does not meet the minimum investment or withdrawal requirements set by the fund manager
- a system failure occurs when processing the transaction to your account (by us or the fund manager), or
- the investment option has restricted withdrawal or redemption periods.

### Diversifying your investment

Diversification can be an effective strategy for reducing risk and smoothing out investment returns. Spreading your investments across a range of assets helps to ensure that you are less exposed to the risks of a single investment. Because one asset class may perform well when another is performing poorly, diversification can help you earn more consistent returns across a range of market conditions.

Your financial adviser can help you create a diversified portfolio designed to achieve your investment goals.

Broadly speaking, your adviser will choose a mix of investments from five main asset classes:

- cash
- international and Australian fixed interest
- international and Australian property
- international and Australian equities
- alternative investments.

Historically, each asset class has produced different levels of risk and return. Here is a summary of risks and returns based on historical data:

Asset class risk and return profiles				
Asset class	Definition	Time horizon	Historical risk	Historical return
Cash	Bank deposits and short-dated debt issued by governments and corporations	Generally 1-3 years	Low	Low
Fixed interest	Includes income-producing assets (Government bonds, fixed term deposits, mortgage trusts)	Generally 2-4 years	Low - Medium to Medium	Medium
Property	Includes residential, office, retail or industrial property. Property may be listed (traded on the stock exchange similar to shares) or unlisted	Generally 3-5 years	High to Very High	Medium to High



Asset class risk and return profiles				
Asset class	Definition	Time horizon	Historical risk	Historical return
Equities	Equities are individual holdings in companies that are listed on a stock exchange, eg ASX. The value of equities may rise or fall due to market cycles, the profitability of the underlying companies, etc.	Generally 5-7 years	High	Medium to High
Alternatives	Hedge funds, commodities, private market instruments, and other alternative investments	Generally 5-7 years	High	High

## 5. How will the benefit be paid upon death?

You may choose one of the following options for nominating how a death benefit would be paid in the event of your death:

- binding death benefit nomination – the Trustee is bound to pay your benefit to the person(s) you have nominated as long as your nomination is valid.
- non-lapsing binding death benefit nomination – the Trustee is bound to pay your benefit to the person(s) you have nominated as long as your nomination is valid. Unless an amendment or revocation is made, a non-lapsing binding nomination will not expire.
- non-binding death benefit nomination – the Trustee will consider the nomination provided by you but has discretion to pay your benefit to one or more of your dependants and/or your legal personal representative in proportions it determines.
- reversionary pensioner – you can request that your pension continues after your death by nominating your spouse or your child as a reversionary pensioner.

### Payment of super and pension assets

If a death benefit becomes payable it will consist of your account balance and the proceeds of any insurance claim paid by the Insurer, if applicable.

A death benefit dependant can ask to receive payment as a lump sum or pension or a combination of both. For pension accounts – where a reversionary beneficiary has been nominated the pension will continue to be paid as a reversionary pension.

No tax is paid on lump-sum death benefits paid to a death benefit dependant (as defined in tax legislation). A pension payable to your death benefit dependant, including a reversionary pensioner, may be tax free depending on, for example, your age when you die and the age of the recipient dependant beneficiary. If the pension is taxable, the taxed element of the taxable component will be taxed as assessable income and subject to a 15% tax offset.

A beneficiary who is not a death benefit dependant can only be paid a lump sum. The taxed element of the taxable component of a lump sum paid to a non-tax dependant (including children 18 and over) is taxed at 15% plus Medicare levy.

In the case of a child death benefit dependant, a death benefit income stream may be paid only where, at the time of the member's death, the child dependant is:

- under 18 years of age
- between 18 and less than 25 years of age and financially dependent on the member, or
- disabled as defined in disability services legislation.

A death benefit income stream paid to a child dependant must be commuted when the child reaches age 25 and paid as a tax free amount, unless the child is disabled within the meaning of the *Disability Services Act 1986*.

Contact your financial adviser for further details.

### Dependant

A dependant under superannuation law includes:

- Your spouse, including a de facto spouse, and including of the same or opposite sex. Refer to the spouse section below
- your children (an adopted child, a stepchild, or ex-nuptial child)
- any person who is financially dependent on you, and
- any person with whom you have an interdependency relationship.

An interdependency relationship is where two persons (whether or not related by family) have:

- a close personal relationship, and
- they live together, and
- one or each of them provides the other with financial support, and
- one or each of them provides the other with domestic support and personal care.

An interdependency relationship also includes two persons (whether or not related by family):

- who have a close personal relationship, and
- who do not meet the other criteria listed in the paragraph above because either or both of them suffer from a physical, intellectual or psychiatric disability.

A person must be a dependant on the date of your death to be a beneficiary.

### Spouse

Spouse of a person includes:

- the person's husband or wife
- another person (whether of the same sex or a different sex) on the relationship registry of a state or territory (which at the date of this document are Queensland, Victoria, Tasmania, the Australian Capital Territory, South Australia and New South Wales)
- another person who, although not legally married to the person, lives with the person on a genuine domestic basis in a relationship as a couple.

## Binding death benefit nomination

In most circumstances we must pay your benefit to the beneficiaries you have nominated and in the proportions you have specified. A binding nomination is valid for up to three years and must be renewed on expiry.

For a binding nomination to be valid:

- the total allocation must equal 100% and must be in whole numbers,
- you can only nominate a dependant and/or your estate/legal personal representative (LPR),
- your nomination must be signed and dated in the presence of two witnesses who are over age 18 and who are not nominated beneficiaries.

You can nominate a person or persons under a power of attorney to operate your account. To do so, send us a certified copy of a valid power of attorney together with a declaration that the appointment has not been revoked. The legislation in relation to what is required is different for each state and further information can be found online at [australia.gov.au](http://australia.gov.au).

It is critical to explicitly state in the power of attorney document that you allow the person you have nominated as your attorney to nominate themselves as a beneficiary of your superannuation if this is your desire. If it is not explicitly stated that the appointed attorney can nominate themselves as a beneficiary the Trustee will not implement any direction from the attorney to do so.

When we receive your nomination we will not check if your nominated beneficiaries are your dependants or your legal personal representative.

Accordingly, we will automatically treat your nomination as though it was a non-binding nomination if:

- you and/or your witnesses do not sign or complete the binding nomination correctly,
- three years have passed from the date you signed the nomination of beneficiaries form (you will need to reconfirm your nomination every three years if you want to continue to have a binding nomination),
- any nominated beneficiary dies before you die,
- any nominated beneficiary (other than the LPR) is not a dependant at the date of your death, or
- your relationship changes after signing the binding nomination form eg you get married (unless you marry your nominated de facto), enter into a de facto relationship, get divorced or your de facto relationship ends.

If you revoke your binding nomination without making another nomination, then we must pay your death benefit in accordance with the no nomination option.

If you nominate your legal personal representative as your beneficiary, please make sure that you have a valid and current will. Payment to a legal personal representative may also take longer to effect as it is necessary for a Grant of Probate or Letters of Administration to be issued before the benefit can be paid.

You should note that by directing payment to your legal personal representative you may be exposing the benefit to claims by any creditors of your estate.

## Non-lapsing binding death benefit nomination

A non-lapsing binding death benefit nomination is a request by you to the Trustee to pay your benefit to the beneficiaries you have nominated and in the proportions you have specified. If the Trustee consents to the nomination and it is valid at the time of your death, the Trustee is bound to pay your death benefit in accordance with the nomination. A non-lapsing binding death benefit nomination will continue to apply until you revoke an existing nomination or make a new nomination.

In certain circumstances a non-lapsing binding death benefit nomination will be treated as a non-binding nomination. Please see below for information on what makes a non-lapsing binding death benefit nomination valid and when your nomination will be treated as a non-binding nomination.

It is important that you review your non-lapsing binding death benefit nomination regularly to ensure that it is still appropriate for you.

You must be aged 18 or over to make a non-lapsing binding death benefit nomination.

For a non-lapsing binding death benefit nomination to be valid:

- the total allocation must equal 100% and must be in whole numbers
- you can only nominate a dependant and/or your estate/legal personal representative (LPR)
- your nomination must be signed and dated in the presence of two witnesses who are over age 18 and who are not nominated beneficiaries.

**When we receive your nomination we will not check if your nominated beneficiaries are your dependants or your legal personal representative.**

Accordingly, we will automatically treat your nomination as though it was a non-binding nomination if:

- you and/or your witnesses do not sign or complete the binding nomination correctly
- any nominated beneficiary dies before you die
- any nominated beneficiary (other than the legal personal representative (LPR) ) is not a dependant at the date of your death
- your relationship changes after signing the binding nomination of beneficiaries form , eg you get married (unless you marry your nominated de facto), enter into a de facto relationship, get divorced or your de facto relationship ends.

If you revoke your non-lapsing binding death benefit nomination in writing without making another nomination, then we must pay your death benefit in accordance with the no nomination option.

## Non-binding (preferred) nomination

With a non-binding (or preferred) nomination, the Trustee will consider the nomination provided by you but has discretion to pay your death benefit to one or more dependants or LPR in proportions that the Trustee determines. If no dependant or LPR is appointed within a reasonable time, the Trustee must pay your death benefit to any other person or persons in proportions which the Trustee determines.

A non-binding nomination will continue to apply until you cancel an existing nomination or make a new one.

## Reversionary pension

You can request that your benefit continue after your death by nominating your spouse or your child as a reversionary pensioner.

When you die, the nominated person will continue to receive the income payments until the benefit is exhausted. If you have nominated your spouse as the reversionary pensioner, they must be your spouse at the time of your death. If the nominated person is not a dependant at the time of your death, the Trustee will use its discretion to determine how the benefit will be paid.

The taxation of a death benefit paid as a reversionary pension will depend on the age of the primary and reversionary beneficiary:

- if the primary beneficiary was aged 60 or over at the time of death of the primary, then payments to the reversionary beneficiary will be tax exempt.
- if the primary beneficiary was under age 60 at the time of death, the pension will continue to be taxed at the reversionary beneficiary's marginal tax rate (less any tax free amount and applicable tax offset) unless, or until, the reversionary beneficiary is aged 60 or over, in which case it will be tax exempt.
- death benefits will be able to be paid as a pension to a dependant child, although when the child turns 25 they will be paid as a lump sum (tax free) unless the child was permanently disabled within the meaning of the *Disability Services Act 1986*, in which case they may continue to receive the pension.
- The amount paid to the reversionary beneficiary counts towards the beneficiary's transfer balance cap.

## No nomination

In the event that no nomination is made or you cancel your existing nomination and do not make a new nomination, your benefit will be paid at the discretion of the Trustee to one or more of your dependants and/or your legal personal representative.

If there are no dependants or legal personal representative the Trustee may pay the benefit to another suitable person.

If you do not have a death benefit nomination you should consider making a will.

It is important to review your nomination regularly and update it if your circumstances change.

## Invested assets upon death

Upon receipt of written notification of the member's death, all assets will remain invested as per the investment instructions of the deceased member until alternative instructions are received by a valid beneficiary/ies or legal personal representative. This amount and any insurance benefits (if applicable) will then be made available to the Trustee for distribution to beneficiaries. Members invested in term deposits will continue to be invested based on terms associated with the asset until maturity date, unless otherwise notified by the beneficiary/ies.

## Investment instructions, adviser remuneration and online authorities

Any existing investment instructions, regular savings plans, pension payments, adviser remuneration and online authorities may also be cancelled upon receipt of notification of the member's death.

## 6. What about taxation?

### Taxation information for super

#### Contributions tax

All concessional contributions (including salary sacrifice and SG contributions and any personal contributions for which you claim a tax deduction) paid to superannuation are currently taxed at a rate of 15%.

This amount of tax you pay may be reduced by deductions for items such as life insurance premiums and fees. This is subject to the provision of your tax file number (TFN).

Tax will be deducted from your account at least quarterly.

For an individual with income including concessional contributions over \$250,000 pa, an additional 15% tax is payable to the ATO on that portion of concessional contributions exceeding the \$250,000 threshold (limited to your concessional contributions cap).

#### Contribution limits

All contributions made into a superannuation fund receive certain tax concessions. There are limits (referred to as contributions caps) on the amount of contributions you can make in a financial year that qualify for these concessions. Contributions caps apply to concessional and non-concessional contributions received by us in a financial year.

#### Non-concessional contributions cap

The annual non-concessional contribution cap is \$100,000 for the 2020/21 financial year, and will increase in line with the indexation of the concessional contributions cap.

Your non-concessional cap will be nil for a financial year if you have a total superannuation balance greater than or equal to the general transfer balance cap (\$1.6 million in 2020/21) at the end of 30 June of the previous financial year.

If you are under 65 years on 1 July of a financial year, you may be able to bring forward up to two additional years of non-concessional contributions, allowing you to contribute up to \$300,000 over a period of up to three years. There are restrictions on the ability to trigger bring forward rules for certain people with large total superannuation balances (more than \$1.4 million as at 30 June 2020). For more information on the bring forward period and the maximum non-concessional contributions cap applicable to you based on your total superannuation balance at 30 June of the previous financial year, contact your financial adviser or refer to [ato.gov.au](http://ato.gov.au).

#### Concessional contributions cap

A cap of \$25,000 a year (normally indexed annually) applies to concessional contributions. You may be able to carry-forward unused concessional contributions cap amounts for up to five years (accruing from 1 July 2018) to allow you to make contributions above the standard cap in later years. To be eligible, your total superannuation balance at 30 June of the previous financial year must be less than \$500,000. Excess concessional contributions will be automatically included in your assessable income and taxed at your marginal rate (plus Medicare levy less a 15% tax offset). In addition an interest charge will be levied by the ATO. Excess concessional contributions are also counted towards your non-concessional contributions cap.

These caps are subject to change. Please refer to [ato.gov.au](http://ato.gov.au) for up-to-date information.

Please note the Trustee is not required to monitor the combined value of multiple contributions made into your account. It is your responsibility to monitor the contributions made into your account, and any other accounts you may hold in any other super funds, to ensure you don't exceed the contributions caps.

For more information on the contributions caps contact your financial adviser or refer to [ato.gov.au](http://ato.gov.au).

### **Tax deductions**

If your employer makes a contribution on your behalf (including salary sacrifice contributions) then, generally, that contribution is fully tax deductible to the employer.

You may be able to claim a tax deduction for your personal member contributions (i.e. those contributions you make from your after-tax income). Limits apply on contributions made by you or on your behalf. For more information, contact your financial adviser or visit [ato.gov.au](http://ato.gov.au).

### **Tax on investment earnings**

Earnings on your superannuation investment are taxed at a rate generally lower than other forms of savings. The rate is 15%. Capital gains on some assets that are held for at least 12 months are taxed at an effective rate of up to 10%.

Tax may be reduced by deductions for items such as life insurance premiums, franking credits and tax offsets.

### **No TFN contribution rules**

#### **Non-concessional contributions**

The Trustee is required by law to refund any non-concessional contributions received if a TFN has not been provided within 30 days. The Trustee is entitled to deduct an administration fee and any transaction costs and premiums that have been paid in relation to insurance cover for a specific period.

#### **Concessional contributions**

You do not commit an offence if you choose not to provide the Trustee with your TFN, and you are not otherwise required by law to provide your TFN. However, if you fail to do so, a no TFN contributions tax rate of 32% applies to your concessional contributions. It applies in addition to the standard contributions tax at 15% and there is no reduction to the taxable amount for insurance premiums that you might pay.

### **Taxation information for pension**

#### **Tax payable when starting a pension**

When you roll your superannuation benefit to start a pension, you won't have to pay any lump sum tax on the rollover amount. This means that from the start, you will have more of your money working for your and your future. If you have an element untaxed of the taxable component, we deduct 15% contributions tax at the time you rollover this component.

#### **Tax on pension payments aged under 60**

If you are aged under 60, we are generally required to deduct some tax from your pension payments. Accordingly, any difference between your calculated pension amount and the amount you receive represents PAYG tax that has been withheld.

Your pension payments have two components—the taxable component and the tax-free component. The taxable component forms part of your assessable income and is taxed at your marginal tax rate (plus Medicare levy if applicable).

However, you may be entitled to a tax offset on your income payments relating to the taxable component from your plan of up to 15% of the taxable amount if you are under the age of 60 but have reached your preservation age.

If you have not provided your TFN tax will be deducted at a rate of 47% from pension payments with no allowance for the 15% tax offset.

Your financial adviser can assist you to calculate the likely tax payable in your circumstances.

### **Tax on pension payments aged 60 and over**

For pensioners aged 60 or over, lump-sum benefits and income stream payments (under the transfer balance cap) are tax-free.

### **Tax on investment earnings**

Earnings on your pension investment are currently exempt from tax, unless you're invested in a non-commutable allocated pension and have not satisfied a prescribed condition of release in which case earnings are taxed up to 15% and capital gains on some assets that are held for at least 12 months are taxed at an effective rate of up to 10%, otherwise they are taxed at 15%.

Tax may be reduced by deductions for items such as insurance premiums and by franking credits and tax offsets.

If you meet any of the following criteria, you will be transitioned to an allocated pension and earnings in your pension will be tax free and the balance will be assessed against your transfer balance cap;

- when you reach age 65 or
- notify us that you have retired after reaching preservation age or
- are permanently incapacitated or
- are suffering from a terminal medical condition

### **Additional taxation information**

#### **Untaxed elements**

If a rollover or transfer is received for an account that includes an untaxed element, the Trustee will deduct 15% tax from the untaxed element, converting it to a taxed element.

#### **Lump-sum benefits**

The way lump-sum benefits are taxed depends on your age and the components of your lump sum.

For members under age 60, the taxable component is determined by factors such as the source of the contributions and whether a tax deduction has been claimed for the contribution. If tax is payable on your lump sum, the Trustee is required to withhold tax from your benefit. You will be provided with a PAYG payment summary – superannuation lump sum to include in your next tax return. All benefits paid from your account are paid from a taxed source.

For members aged 60 and over, superannuation benefits paid from a taxed source, whether in the form of a superannuation lump-sum benefit or pension payments, are tax free and are not required to be declared on your tax return.

The actual tax rates and the levels at which they apply are determined by the ATO and can change each year. As you may not be making a withdrawal for a number of years this material is provided for general information only and you should check with your financial adviser, the Trustee or the ATO at the time you make a withdrawal. Further information on current rates and thresholds is available from [ato.gov.au](http://ato.gov.au).

The following is a summary of how your lump-sum withdrawal and pension payments are taxed depending on your age at the time of payment.

Age	Superannuation lump sum	Superannuation income stream
Aged 60 and above	Tax-free (non-assessable, non-exempt income)	Tax-free (non-assessable, non-exempt income)
Preservation age to 59	0% tax up to the low rate cap <sup>(i)</sup> Any amount of the taxed element of the taxable component above low rate cap is subject to 17% tax (including Medicare levy).	Marginal tax rates (including Medicare levy) and 15% tax offset may apply to the taxed element of the taxable component.
Below preservation age	The taxed element of the taxable component is subject to 22% tax (including Medicare levy).	Marginal tax rates (including Medicare levy) apply to the taxed element of the taxable component (no tax offset). <sup>(ii)</sup>

- (i) Low rate cap of \$215,000 in 2020/21 (indexed annually). As the low rate cap is applied at an account level, additional tax may be payable by you when you lodge your income tax return.
- (ii) A death or disability superannuation income stream also receives a 15% offset.

The following is a summary of the different components and how they are taxed when paid as a lump sum as at the issue date of this additional information booklet.

Component	Taxation
Taxable component – taxed element	If you are under preservation age, all of this amount is subject to tax at 22% (including Medicare levy). If you are between preservation age and 59, an amount up to the low rate cap threshold <sup>(i)</sup> will be tax free and the amount over this will be subject to tax at 17% (including Medicare levy). If you are aged 60 years or over, any superannuation benefits paid to you are tax-free.
Taxable component – untaxed element	Any taxable component – untaxed element rolled over to this Fund will be subject to contributions tax upon receipt and will then convert to a taxable component – taxed element. Other tax rates apply if a taxable component – untaxed element is paid to you in the form of a lump sum or a pension. As this Fund is a taxed fund, these tax rates will not be relevant to you when your superannuation benefits are paid to you.
Tax-free component	Not taxed

- (i) Low rate cap of \$215,000 in 2020/21 (indexed annually). As the low rate cap is applied at an account level, additional tax may be payable by you when you lodge your income tax return.

## Tax on death benefits

In the event of your death, a pension or income stream paid to your dependants may also be entitled to tax concessions depending on a number of factors, including their age and your age at the date of your death. For more information speak to your financial adviser.

## Tax refunds

Tax payments may be deducted from your account throughout the year. Tax refunds may also be paid back into your account. Any tax refunds paid into your account are not included in your contribution threshold.

## 7. What else do you need to know?

### Investing in North Super and Pension compared to investing directly

Key differences between investing directly and investing in North Super and Pension include:

North Super and Pension	Direct investment
You will have access to a range of wholesale investments that generally have lower fees than retail investments.	You generally require large sums of money to invest in each wholesale investment.
You will receive comprehensive, consolidated reporting.	You will receive a separate report for each investment.
NMMT Limited is the legal owner of the investments and NM Super is the beneficial owner of your investments.	You will have direct ownership of your investments and will be eligible to exercise all associated rights (such as voting or participating in corporate actions).
You won't receive any communications from investment manager.	You may receive regular communications from investment manager.
Your cooling off rights may be exercised directly against the Trustee.	Your cooling off rights may be exercised directly against the investment manager.
You have access to North Super and Pension complaints resolution arrangements.	You have access to investment managers' complaints resolution arrangements.

### Dollar cost averaging

If you elect to use dollar cost averaging (DCA), your contribution, transfer or rollover will be placed into the cash account. Cash will then be drawn down at regular intervals to fund DCA purchase instructions that you nominate.

If the available cash amount is less than the nominated DCA amount at the time of processing, the DCA transaction will not be processed.

DCA instructions will be cancelled if:

- two consecutive instalments are unsuccessful
- an investment option listed in your DCA purchase instruction has been closed or the fund manager has advised that applications are not currently being accepted
- an investment option listed in your DCA purchase instruction has been terminated.

If your DCA is cancelled, funds will then accumulate in your cash account until we receive alternative investment instructions.

You cannot hold a DCA instruction and standing purchase instruction at the same time. If you have standing purchases on your account, they will automatically be cancelled when processing your new DCA instruction. Similarly, a DCA instruction on your account will automatically be cancelled when processing your new standard purchase instruction.

Only one DCA instruction can operate per account at any time. If an existing DCA instruction is in place, it will be cancelled and replaced on receipt of a new DCA instruction. You can change your DCA instruction at any time.

To make sure have the current PDS for your selected investment options at the time that an investment is made, please download a copy from **North Online** or obtain a free copy by contacting on the North Service Centre on 1800 667 841.

### Cash account

In the event that your chosen investment options become illiquid, the value of your cash account may fall into negative due to the inability to sell down the assets of your illiquid funds to pay the costs incurred on your account, such as fees and insurance.

To protect the value of your cash account from falling further into negative and to reduce the amount of interest you would need to pay on your cash account balance, we may invoke certain restrictions on your account. These restrictions include, but are not limited to, reducing pension payments and certain fees, ceasing withdrawals and cancelling your insurance.

### Family law and superannuation

If you separate or divorce from your spouse, then your interest in your super may be split. Currently, in all states and territories (apart from Western Australia), an interest in a super account may also be split if a de facto relationship (including a same sex relationship) breaks down. Your account can also be flagged as part of a separation or divorce – this prevents us from making most types of payments. The law sets down how super interests will be valued and split for these purposes. Splitting or flagging can be achieved by agreement between the separating or divorcing couple or by a court order.

If your North Super and Pension account is split, then your spouse will not automatically have a North Super and Pension account of their own. Your spouse can apply to have a personal super account with AMP, transfer the benefit to another super fund or take the benefit in cash if they satisfy a condition of release.

If your interest is split, then your spouse's interest may be transferred to the AMP Eligible Rollover Fund. As the laws regarding splitting your account on separation are complex, we recommend that you seek legal advice.

### Supply of member information to the ATO

Lost superannuation member accounts and unclaimed superannuation contributions are currently registered with the ATO. With your consent we may provide superannuation member information to the ATO, including account details and TFNs, for the purposes of searching for lost superannuation accounts via the ATO's SuperMatch system.

The ATO will check the information supplied by us against its lost members register, SG and superannuation holding account reserve records in order to identify benefits belonging to Fund members. If funds are identified, we will notify you in writing. This service is provided free of charge and will help you better manage your superannuation for your retirement.

### Unclaimed super money

If an amount is payable to you or your dependent(s) and we are unable to ensure that you or your dependent(s) will receive it, we may be obliged to transfer the amount to the ATO.

We may also be required to transfer your account balance to the ATO if you become a 'lost member', or an 'inactive low-balance member'.

If your superannuation is transferred to the ATO, you, or your dependents where relevant, will be able to reclaim it from the ATO. The ATO may also transfer money it holds into your 'active' superannuation accounts.

For more information on unclaimed super money, including lost members and inactive low balance members please refer to [ato.gov.au](http://ato.gov.au) or speak with your financial adviser.

### Temporary residents leaving Australia

The following does not apply to New Zealand residents and is limited to eligible visa holders. If you have entered Australia on an eligible temporary resident visa, you may claim your super benefits once you have permanently departed Australia.

Under super legislation if you do not claim your benefit within six months of departing Australia, your benefit may be paid as unclaimed super to the ATO.

You will not receive notification or an exit statement from your super fund. If this has occurred, you can claim your super money from the ATO. For more information visit [ato.gov.au](http://ato.gov.au).

## The Trust Deed

The North Super and Pension plan is part of the Fund and is governed by the Fund's Trust Deed. The Trustee must operate the Fund in accordance with the provisions of the trust deed and the law relating to superannuation.

Members' entitlements are determined by the provisions of the Trust Deed and the laws relating to superannuation. The investments of the Fund are held by the Trustee on behalf of all members of the Fund, and no member has an entitlement to any individual asset within the Fund. In administering the Fund, the Trustee is obliged to act in the interests of the members of the Fund as a whole. While it has the power to amend the provisions of the Trust Deed, the Trustee cannot do so in a way that is adverse to members' entitlements without their consent. The Trust Deed has special provisions relating to how and when the Fund can be wound up and how members are to be treated if this occurs.

The Trust Deed also permits the Trustee to charge the following fees and charges to the limits set out. The Trustee does not currently charge these fees and charges but may do so in the future. These fees and charges may be calculated and charged by the Trustee in the manner notified to members from time to time:

- service fee: can't exceed 2.5% pa of the member's account balance
- termination fee: cannot exceed 2.5% pa of the member's account balance
- transaction fee: the greater of either \$50 per transaction and \$250 pa plus 2.5% pa of the member's account balance.
- switching fee: \$50 per switch
- zero balance account fee: maximum of \$500 pa
- contribution splitting fee: maximum of \$100 per transaction
- Trustee charge: equal to 0.25% pa of the member's account balance, subject to a minimum of \$5,000 pa
- benefit payment fee: maximum of \$100 per payment
- administration fee for the administration of the expenses reserve account: maximum of 2.5% pa of the member's account balance
- charges that the Trustee may, in its discretion, levy.

The Trustee can annually adjust the maximum dollar amount of any dollar-based fee or the maximum percentage amount of any percentage-based fee to reflect any increase in CPI. You will be notified of any changes via the **trustee annual report**.

Note that in relation to the fees and charges described we may, at our discretion, make agreements with some members to rebate a part or all of their fees.

A copy of the Trust Deed is available upon request by contacting the North Service Centre at [north@amp.com.au](mailto:north@amp.com.au) or by calling 1800 667 841.

## Relationship between the Trustee and some companies in which the Fund will invest

The Trustee invests in a wide range of managed investment schemes (investment funds). The entities responsible for a number of these investment funds are:

- AMP Capital Funds Management Limited (AMPCFM), ABN 15 159 557 721, AFSL No. 426455,
- ipac asset management limited (ipac) ABN 22 003 257 225, AFS Licence No. 234655, and
- National Mutual Funds Management Limited (NMFM) ABN 32 006 787 720, AFS Licence No. 234652.

AMPCFM, ipac and NMFM are members of the AMP group.

For a full list of these investment funds, please refer to the North investment options document.

One or more of these entities may provide investment management services to the investment funds including the AMP Capital Wholesale Cash Fund and AMP Capital Wholesale Cash Management Trust.

The Trustee has appointed NMMT Ltd ABN 42 058 835 573, AFS Licence No. 234653 to provide services in relation to the Fund. This includes selecting the range of investment options made available and managing the cash account. The Trustee has appointed AWM Services as the administrator of the Fund. Both NMMT and AWM Services receive a fee for the services they provide.

The Trustee advises that, under the law, where the Trustee invests money of the Fund it must deal with the other party to the transaction at arm's length or on arm's length terms.

## Relationship between the Trustee and some service providers

The Trustee reserves the right to change the Custodian without prior notice to members.

The Trustee does not deal with service providers to the Fund who are associates of the Trustee more favourably than it would deal with any other independent service providers.

## Payment of benefits to an eligible rollover fund

An eligible rollover fund (ERF) is a special type of superannuation fund that is able to accept benefits transferred from another superannuation fund without a member's consent. Typically an ERF has a conservative investment strategy and the administration fees charged by the fund can't exceed the fund's earnings.

There are a number of circumstances in which your benefit in North Super and Pension might be transferred to an ERF. One situation where we may do so is if your account value falls below the minimum account value required in the product. We will issue you with an exit statement, and the ERF will write advising you that it has received your benefit and will outline the options available to you.

We may also pay your benefit to an ERF if we lose contact with you and, after a reasonable time, we are unable to locate you.

The ERF for North Super and Pension is:

AMP Eligible Rollover Fund  
PO Box 300  
PARRAMATTA NSW 2124

Phone: 131 267  
Fax: 1300 301 267

## Direct debit service agreement

This agreement outlines our and your responsibilities to ensure the smooth and secure operation of our direct debit agreement.

### Our responsibilities

- We will only deduct contributions from your chosen account.
- We will confirm the contribution amount and how often we have agreed to deduct it.
- We assure you that we will not disclose your bank details to anyone else, unless you have agreed in writing that we can or unless the law requires or allows us to do this.
- We will debit your account on your nominated day of the month. If the payment date is a weekend or national public holiday, we will debit your account on the next business day.
- We will give you at least 14 days' notice when changes to the terms of this arrangement are made.

### Your responsibilities

- We process your direct debit once the request has been submitted and funds will be credited to your account immediately in good faith. The funds will be debited from your banking institution within 1-2 business days of the submitted request.
- The funds deposited from your direct debit will be used in accordance with your automatic buy instructions. AMP is not liable for any incurred losses due to the automatic selling of any assets caused by a rejection of the direct debit request.
- Before sending us your account details, please check with your bank or financial institution that direct debit deductions are allowed on the account you have chosen.
- Please make sure that you have enough money in your account to cover payment of your instalments when due. Your bank or financial institution may charge a fee if the payment can't be met.
- The financial institution may charge you a small fee for the direct debit arrangement. This will be reflected in your financial institution account statement.

### Changing your payments details

You may cancel or change direct debit deductions at any time.

### Can we help?

If you have any queries about your direct debit agreement, please contact your financial adviser or contact us at **north@amp.com.au** or on 1800 667 841. We will respond to queries concerning disputed transactions within 10 business days.



## Important information

Information regarding North Super (USI 92381911598002) and Pension (USI 92381911598001) is contained in the Product Disclosure Statement (PDS) and **other documents** being, the Additional Information Booklet and the North investment options document. This document is the Additional Information Booklet, and should be read in conjunction with the North Super and Pension PDS Part A.

Optional insurance cover is available to members of North Super and Pension through insurance arranged with AMP Life Limited ABN 84 079 300 378 AFSL No 233 671 and additional providers which can be located via North Online. Please refer to the relevant insurance provider's PDS for further information.

The information in this document is of a general nature only and is not based on your personal objectives, financial situation or needs. You should consider whether the information in this document is appropriate for you in accordance with your objectives, financial situation and needs. You should read the PDS and the other documents before making any decision about whether to acquire or continue to hold your account.

## Changes to the PDS

Information in the PDS and the other documents may change from time to time. We may have updated information which is not materially adverse by issuing a PDS Update. You can obtain a PDS Update by:

- visiting [northonline.com.au/north](http://northonline.com.au/north)
- contacting the North Service Centre to request a free paper copy of the PDS Update at [north@amp.com.au](mailto:north@amp.com.au) or 1800 667 841
- asking your financial adviser.

## NM Super and other providers

NM Super is the Trustee of the Wealth Personal Superannuation and Pension Fund and is referred to as **NM Super, Trustee, we or us** in this Additional Information Booklet.

No other company in the AMP group of companies (AMP group) or any of the investment managers of the investment options:

- is responsible for any statements or representations made in the PDS or other documents,
- guarantees the performance of NM Super's obligations to members nor assumes any liability to members in connection with North Super and Pension.

Except as expressly disclosed in the PDS or the North investment options document, investments in the investment options are not deposits or liabilities of NM Super, AMP Bank Limited ABN 15 081 596 009 AFSL No 234 517 (AMP Bank), any other member of the AMP group or any of the investment managers. NM Super is not a bank. AMP Bank does not stand behind NM Super. The investment options are subject to investment risks, which could include delays in repayment and loss of income and capital invested.

AMP companies receive fees and charges in relation to North Super and Pension outlined in the PDS. AMP employees and directors receive salaries and / benefits from the AMP group.

This offer is available only to persons receiving (including electronically) the PDS within Australia. We cannot accept cash or applications signed and mailed from outside Australia. Monies must always be paid in Australian dollars. We may accept or refuse (without reason) any application.

We reserve the right to change the features of North Super and Pension with, in case of an increase in fees, at least 30 days' notice, otherwise notice of material changes will be provided before or as soon as practicable after the change occurs.

This document is issued by NM Superannuation Proprietary Limited ABN 31 008 428 322 AFSL No 234 654, the trustee of the Wealth Personal Superannuation and Pension Fund ABN 92 381 911 598.

## Contact us

If you would like to know more about how North Super and Pension can help you, please visit [northonline.com.au/north](http://northonline.com.au/north), or contact one of the following:

<b>phone</b>	1800 667 841
<b>web</b>	<a href="http://northonline.com.au/north">northonline.com.au/north</a>
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